

# QUALITY POLICY STATEMENT

At IRUBIS, we provide products and services that meet and exceed the expectations of our customers through an ongoing commitment to continuous improvement of our quality management system (QMS). Our quality policy is guided by the following principles:

- **Leadership commitment:** our leadership demonstrates its dedication to the development, implementation, and improvement of the QMS. It promotes a risk-based approach at all levels.
- **Customer focus:** Customer satisfaction is the main objective of our QMS. Therefore, we commit to understanding customers' requirements, expectations and needs and to analyzing their feedback to improve our quality and performance.
- **Continuous improvement:** we commit to continuous improvement of our QMS, in terms of efficiency, reliability, ensuring that our customers are receiving the best products and services.
- **Compliance with requirements:** we are committed to complying with all applicable requirements, both from our customers and international standards.
- **Scope of the QMS:** Our QMS covers Monipa device and all related services, taking into account both internal and external issues and the expectations of all interested parties.

This quality policy serves as a framework for establishing and reviewing quality objectives.

It is communicated, understood, and applied throughout the organization. Its effectiveness is regularly evaluated during management reviews, ensuring its efficacy.



Anja Müller, CEO

Version	Date	Description of change
1.0	29/2/24	First Emission